Operating an OpenStack Cloud

Learning from building & operating SWITCHengines





Jens-Christian Fischer jens-christian.fischer@switch.ch

SWITCH

- Non Profit Foundation
- IT Services for Universities and Higher Education
 - Traditional Internet (SWITCHlan)
 - Federated Single Sign On (SWITCHaai)
 - Lecture Recording & Videos (SWITCHcast / SWITCHtube)
 - -Many, many more
- A partner to Acacdemia
- Registry for .ch (since 1987)
- And Domain registration until 2015



SWITCH Services

- Established services:
 - Network
 - Authentication and authorization infrastructure PKI, SWITCHham, SMS, videoconf
 - Security
 - Collaboration, e-learning services



- New(er) services:
 - Procurement
 - Cloud services



- Under development:
 - Swiss edu-ID, Information Security Management (ISMS)





"Cloud"

- Infrastructure as a Service
 - -SWITCHengines
- Software as a Service
 - -SWITCHdrive an Academic Sync & Share Service
 - -SWITCHfilesender overcome the 10 MB Mailbox limit
 - -SWITCHcast record and edit lectures
 - -SWITCHtube a secure video distribution tool

Timeline for laaS Cloud Offering

- 2012: Start of Project BCC Building Cloud Competency
- 2013: Decision that SWITCH builds Swiss Academic Cloud services
- 2014: SCALE project. One of the deliverables build an initial cloud infrastructure - 64 Servers purchased and installed
- 2015: Pilot usage with production load. End of SCALE project
 Start of SCALE-UP project
- 2016: SWITCHengines an official SWITCH service
- 2017: End of SCALE-UP project

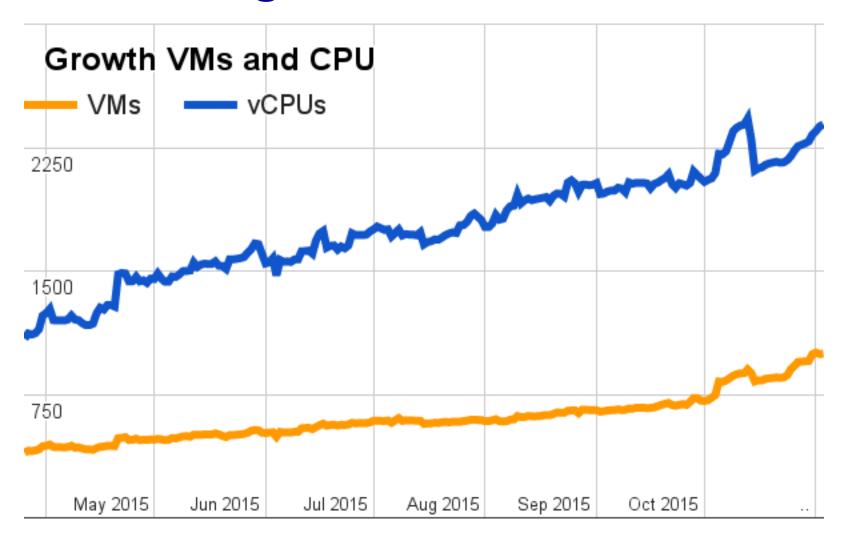


Current Status

- SWITCHengines has been in "public beta" and "internal production" since December 2014
- Several SWITCH services run on it (SWITCHdrive, SWITCHengines, SWITCHfilesender, SWITCHtube)
- Over 630 individual users and around 40 research projects online
- Around 1000 VMs running on the cloud right now (2200 cores, 3700 GB RAM, 360 TB of storage allocated)
- Over 60'000 VMs have been created / decommissioned since the beginning

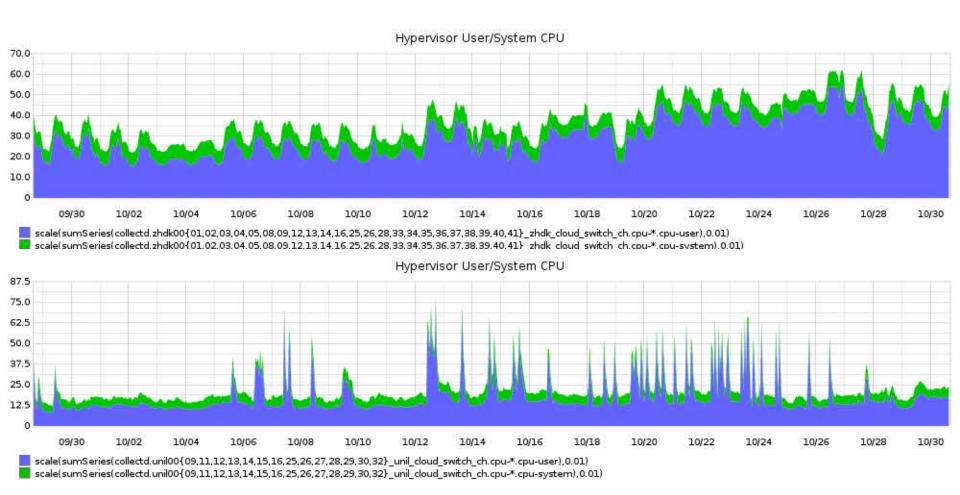


Cloud Usage





Cloud Usage





Expansion under way

- Double the number of compute nodes (and increase the number of CPUs by 150% - Moore's Law at Work)
 - 2000 CPU cores
- Increase the storage capacity by 50%
 - -2.25 PB raw storage
- Online end of 2015





Hardware is easy

Commercial Off the Shelf

• "Low Cost, Medium Performance" (but lots of it)

Building SWITCHengines



- 2 Geographic Locations
 - -ZHdK
 - -UNIL
- 32 Storage Nodes
 - -384 4TB SATA Disks (and a bunch of SSDs for Journals)
 - -1.5 PB RAW Storage
- 41 Compute Nodes
 - -1240 Cores
 - -9.2 TB RAM

Software





But wait, there's more

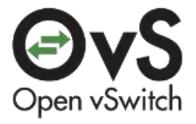














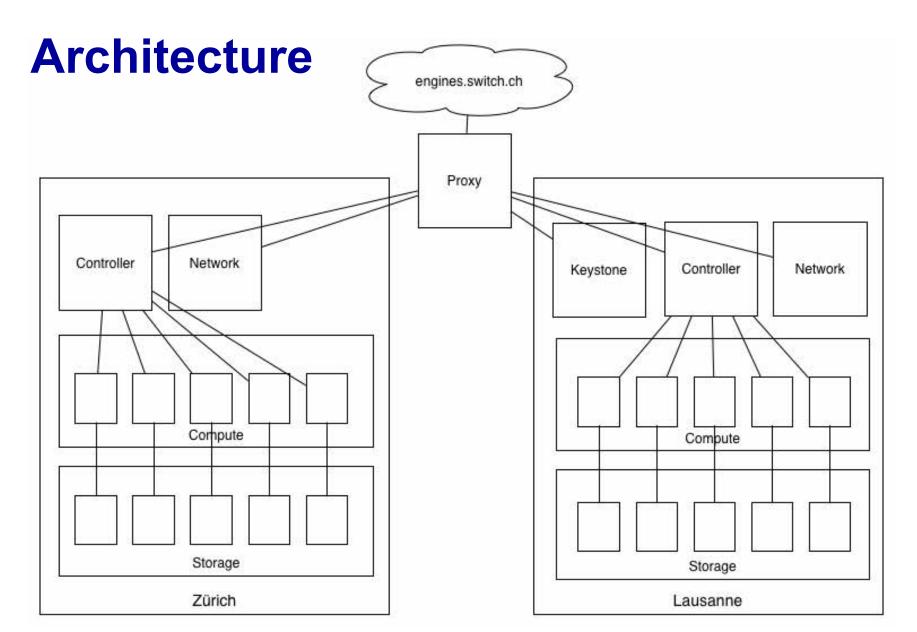






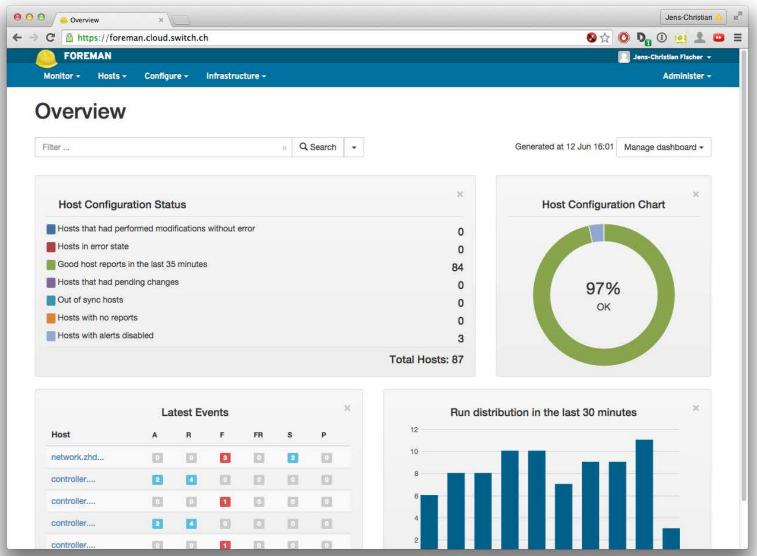








Infrastructure - Foreman





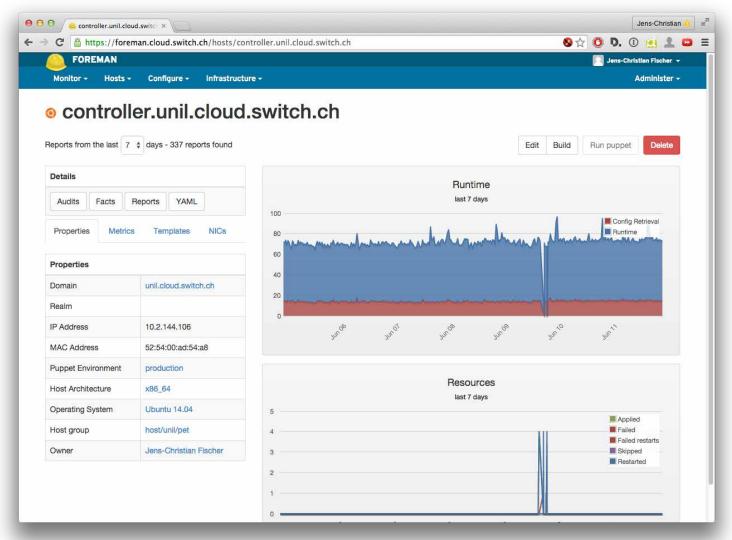
Ceph

When 12 * 4 TB aren't enough, go distributed storage systems

```
$ ceph -s
    cluster yyyyyyyy-bdae-464b-a864-xxxxxxxxxxx
     health HEALTH OK
     monmap e2: 3 mons at
{zhdk0009=[2001:xxx::1009]:6789/0,zhdk0013=[2001:yyy::1013]:6
789/0,zhdk0025=[2001:yyy::1025]:6789/0}, election epoch 612,
quorum 0,1,2 zhdk0009,zhdk0013,zhdk0025
     osdmap e44762: 125 osds: 125 up, 125 in
      pgmap v20730639: 3336 pgs, 17 pools, 85088 GB data,
23864 kobjects
            279 TB used, 174 TB / 454 TB avail
                3317 active+clean
                  19 active+clean+scrubbing+deep
  client io 10031 kB/s rd, 14072 kB/s wr, 1472 op/s
```



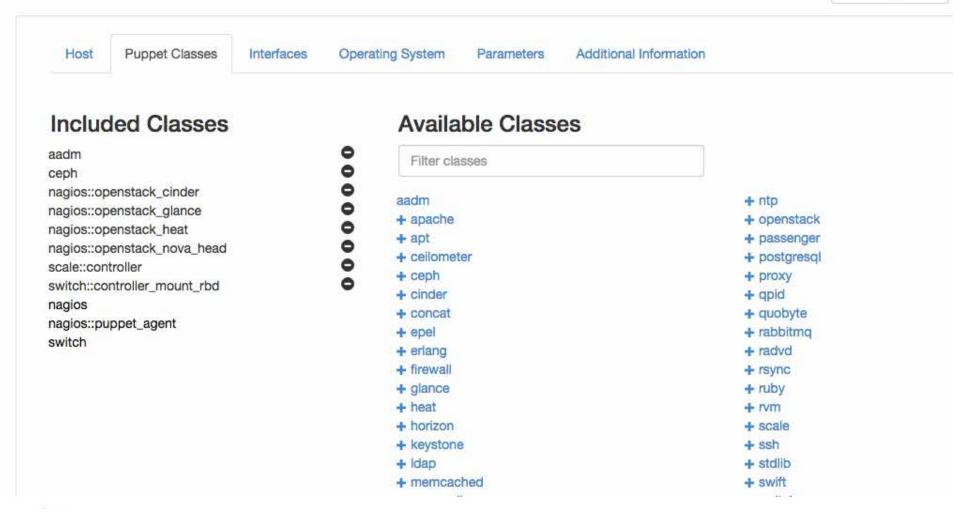
Foreman – Server Definition





Edit controller.unil.cloud.switch.ch

Unmanage host





Puppet – Configuration Management

http://puppetlabs.com



- https://github.com/puppetlabs/puppetlabs-openstack
- Modules for every component of OpenStack
- Generic Glue Modules that build the actual Cluster

Split between Code – Puppet

```
A neutron.pp
                                                   # = Class scale::controller
        A nova.pp
        △ ovs.pp
                                                   # The class to install an OpenStack full controller:
  ▼ profile
                                                   # - keystone
     ceilometer
                                                   # - glance
                                                   # - cinder
     ▶ □ cinder
                                                   # - nova
     ▼ □ glance
                                                   # - horizon
           A api.pp
                                            10
                                                   # = Copyright
           A auth.pp
           A registry.pp
                                                   # Copyright (c) SWITCH, 2014
     heat
                                            14
     neutron
                                                   class scale::controller inherits ::openstack::role {
                                            16
     ▼ □ nova
                                                     include switch::interfaces
           A api.pp
                                            18
           A compute.pp
                                                   # class { '::openstack::profile::firewall': } ->
                                            19
        A auth_file.pp
                                            20
                                                     class { '::scale::profile::rabbitmg': } ->

▲ glance.pp

                                                     class { '::openstack::profile::memcache': } ->
        A horizon.pp
                                                     class { '::scale::profile::mysql': } ->
        A keystone.pp
                                                     class { '::scale::profile::mongodb': } ->
                                            24
                                                     class { '::scale::profile::ceilometer::api': } ->
        A mongodb.pp
                                                     class { '::scale::profile::glance::auth': } ->
        A mysql.pp
                                                     class { '::scale::profile::cinder::api': } ->
        A quobyte-nfs.pp
                                                     class { '::scale::profile::nova::api': } ->
                                            28
        A rabbitmq.pp
                                                     class { '::scale::profile::neutron::server': } ->

    ★ tempest.pp

                                            30
                                                     class { '::scale::profile::heat::api': } ->
                                                     class { '::scale::profile::glance': } ->
  resources |
                                                     class { '::scale::profile::cinder::volume': } ->
    setup
     A compute.pp
                                            34
                                                     class { '::scale::profile::horizon': } ->
                                                     class { '::scale::profile::auth_file': }
     A controller.pp
                                            36
     A keystone.pp
     A network.pp
     A proxy.pp
     A reporting.pp
▼ templates
     dnsmasq.client.conf.erb
     openrc.erb
  metadata.ison
   Modulefile
2015 SWITCH
```

Configuration - Hiera

```
puppet-config (~/work/SWITCHcloud/puppet-config)
                                                                 # SWITCHcloud vagrant (with virtualbox provider) configuration
   ▼ □ hiera
                                                          3

▼ ☐ domain

                                                          4
                                                                 ###### Keystone
              cloud.switch.ch.yaml
                                                          5
                                                                 scale::keystone::service::protocol: 'http'
                                                          6
              hot.tcloud.switch.ch.yaml
                                                                 scale::keystone::service::host:
                                                                                                       "controller-keystone.%{::doma
              novalocal.yaml
                                                          8
                                                                 ####### Openstack API proxying
              s1.scloud.switch.ch.vaml
                                                          9
                                                                 ## req -> proxy -> controller APIs
              s2.scloud.switch.ch.yaml
                                                          10
                                                                 scale::api::service::protocol: 'http'
              unil.cloud.switch.ch.yaml
                                                                 scale::api::service::host:
                                                                                                  "controller.%{::domain}"
              vgos.tcloud.switch.ch.yaml
                                                                 ######### interfaces
              vgvb.tcloud.switch.ch.yaml
                                                          14
                                                                 switch::interfaces::reboot_on_change: false
              zhdk.cloud.switch.ch.yaml
                                                          16
                                                                 ######### networks

▼ ☐ infrastructure

                                                          17
              development.yaml
                                                         18
                                                                 ipv6::site number: 'fd'
              production.yaml
                                                          19
                                                                 ipv4::site number: '253'
              staging.yaml
                                                         20
                                                                 ######### IPv6 networks
              test.yaml
              testboot.yaml
                                                                 ipv6::gateway::mgmt_rtd: "%{hiera('ipv6::mgmt_rtd')}::2"

▼ □ node
                                                         24
                                                                                           "%{hiera('ipv6::api')}::2"
                                                                 ipv6::gateway::api:
            .hiera
                                                                 ipv6::gateway::floating: "%{hiera('ipv6::floating')}::2"
                                                         26
              controller.yaml
                                                         27
                                                                 ########## IPv4 networks
              controller-keystone.vgos.tcloud.switch.ch.yam
                                                         28
              controller-keystone.yaml
                                                          29
                                                                 ipv4::mgmt rtd: "192.168.28" # .32/27
                                                                                  "192.168.28" # .0/27
              dhcp.s1.scloud.switch.ch.yaml
                                                         30
                                                                 ipv4::api:
                                                                 ipv4::floating: "192.168.30" # /23
              dhcp.s2.scloud.switch.ch.yaml
                                                                 ipv4::floating_end: "192.168.31" # /23
              dhcp.unil.cloud.switch.ch.yaml
                                                                 # note: the host ip are formed by mere string concatenation -> no
              dhcp.vgos.tcloud.switch.ch.yaml
                                                         34
                                                                 ipv4::gateway::mgmt_rtd:
                                                                                               "%{hiera('ipv4::mgmt_rtd')}.34"
              dhcp.vgvb.tcloud.switch.ch.yaml
                                                          36
                                                                 ipv4::gateway::api:
                                                                                                "%{hiera('ipv4::api')}.2"
              dhcp.yaml
                                                                 ipv4::gateway::floating:
                                                                                                "%{hiera('ipv4::floating')}.1"
              dhcp.zhdk.cloud.switch.ch.yaml
                                                         38
              foreman.cloud.switch.ch.yaml
                                                          39
                                                                 ####### MTU
                                                                 scale::mtu::dhcp advertised: "1450"
                                                         40
              foreman.scloud.switch.ch.yaml
                                                         41
                                                                 scale::mtu::guest: "1450"
              foreman-proxy.s2.scloud.switch.ch.yaml
                                                          42
                                                                 scale::mtu::management network: "1500"
              foreman-proxy.zhdk.cloud.switch.ch.yaml
                                                         43
              network.s1.scloud.switch.ch.yaml
                                                         44
                                                         45
                                                                 switch::openvswitch::vlan_network: "%{hiera('ipv6::mgmt')}::1"
              network.s2.scloud.switch.ch.yaml
                                                         46
                                                                 switch::openvswitch::vlan network2: "%{hiera('ipv6::mamt')}::2"
              network.unil.cloud.switch.ch.yaml
                                                         47
              network vaml
                                                          10
                                                                 ## numnetlake_openetack
```

Puppet Glue

```
puppet-modules \ image modules \ image modules \ image manifests \ image mesources \ image keystone_endpoint.pp
Project
                                      ① ÷ ☆ ト pp ×
                                                          A api.pp × A controller.pp ×
                                                                                       A keystone_endpoint.pp ×
                                                                                                               ▶ □ nova
                                                           # == Define scale::resources::keystone endpoint
    ▶ □ ntp
    openstack
                                                           # Defines the Keystone endpoints by region
    passenger
                                                           # == Usage
    postgresql
    ▶ □ proxy
                                                           # scale::resources::keystone_endpoint { "RegionOne":
    ▶ □ apid
                                                               public_url => 'https://keystone.east.example.ch:5000/v2.0',
                                                               admin_url => 'http://10.1.0.10:35357/v2.0',
    quobyte
                                                               internal url => 'http://10.1.0.10:5000/v2.0',
    ▶ □ rabbitmg
                                                           # }
    ▶ □ radvd
                                                           # == Hiera Parameters
       rsync
    ▶ □ ruby
                                                           # scale::keystone::endpoints:
    ▶ □ rvm
                                                               'RegionOne':
    ▼ 🗀 scale
                                                                 public url:
                                                                               'https://keystone.east.example.ch:5000/v2.0'
                                                                 admin_url:
                                                                               'http://10.1.0.10:35357/v2.0'
       ▶ ☐ files
                                                                 internal url: 'http://10.1.0.10:5000/v2.0'

▼ □ manifests

                                                               'RegionTwo':
          common 🗀
                                                                               'https://keystone.west.example.ch:5000/v2.0'
                                                                 public url:
          profile
                                                                 admin url:
                                                                               'http://10.2.0.10:35357/v2.0'
                                                                 internal_url: 'http://10.2.0.10:5000/v2.0'

▼ □ resources

                A auth_file.pp
                                                           # == Authors
                A keystone endpoint.pp
                ™ tenant.pp
                                                           # Valery Tschopp <valery.tschopp@switch.ch>
                A user.pp
                                                    30
                                                           # == Copyright
          setup
             A compute.pp
                                                           # Copyright (c) SWITCH, 2014
             Controller.pp
                                                           define scale::resources::keystone_endpoint (
             A keystone.pp
                                                             $public_url,
             A network.pp
                                                             $admin_url,
             A proxy.pp
                                                             $internal_url,
                                                           ) {

▲ reporting.pp

       ▼ templates
                                                             $region = $name
             dnsmasq.client.conf.erb
             @openrc.erb
                                                             keystone_endpoint { "${region}/keystone":
                                                               ensure
                                                                            => present,
          metadata.json
                                                               public_url => $public_url,
          Modulefile
                                                               admin_url
                                                                           => $admin_url,
    ▶ ssh
                                                               internal_url => $internal_url,
    ▶ 🗀 stdlib
                                                               region
                                                                            => $region,
```

Orchestrating the Orchestrator

Ansible - http://www.ansible.com/home

```
ansible-playbook disable_puppet.yml -i cloud --sudo --ask-sudo-pass --extra-vars "hosts=production"

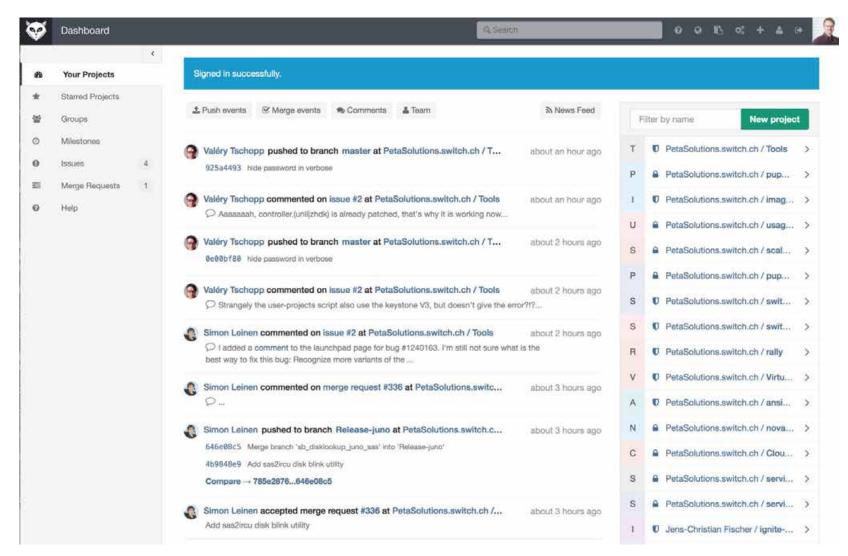
ansible-playbook prepare_release.yml -i cloud --sudo --ask-sudo-pass --extra-vars "modules=v1.3 config=v1.3.1"

ansible-playbook test_release.yml -i cloud --sudo --ask-sudo-pass --extra-vars "hosts=canary-vm-unil"

ansible-playbook do_release.yml -i cloud --sudo --ask-sudo-pass --extra-vars "hosts=zhdk-all"
```

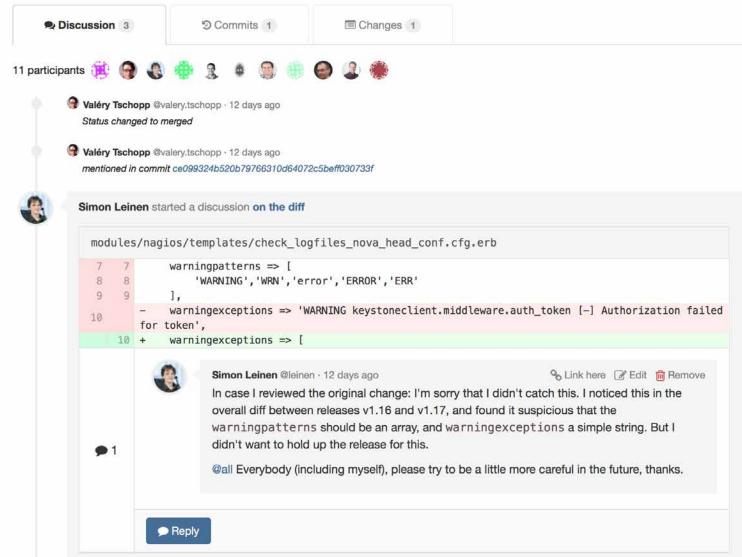


Version? What version?





Discussions



Merge Requests

0	Simon Leinen accepted merge request #336 at PetaSolutions.switch.ch / puppet-modules Add sas2ircu disk blink utility	about 3 hours ago
0	Simon Leinen accepted merge request #329 at PetaSolutions.switch.ch / puppet-modules end to end nagios plugin, addition of total number of VMs as published KPI	3 days ago
0	Valéry Tschopp accepted merge request #335 at PetaSolutions.switch.ch / puppet-modules Fixed wrong parsing of filtered warning message	7 days ago
9	Valéry Tschopp accepted merge request #334 at PetaSolutions.switch.ch / puppet-modules Fixed wrong parsing of filtered message	7 days ago
0	Simon Leinen accepted merge request #5 at PetaSolutions.switch.ch / scale-test Make layout less irregular	11 days ago
0	Simon Leinen accepted merge request #4 at PetaSolutions.switch.ch / scale-test Node controller no longer needs RBD mount	11 days ago
9	Valéry Tschopp accepted merge request #333 at PetaSolutions.switch.ch / puppet-modules Fixed problem with filtering of WARNING keystoneclient.middleware.auth_token [-] Authorization failed for token for Juliana.	12 days ago uno
9	Valéry Tschopp accepted merge request #332 at PetaSolutions.switch.ch / puppet-modules Fixed problem with filtering of WARNING keystoneclient.middleware.auth_token [-] Authorization failed for token	12 days ago
9	Valéry Tschopp accepted merge request #330 at PetaSolutions.switch.ch / puppet-modules 2 disable glance image cache	14 days ago



Monitoring

monitor@switch.ch

To: Jens-Christian Fischer

15. Juni 2015 13:34

Hide Details

Service: zhdk0024.zhdk.cloud.switch.ch/L check logfiles: WARNING, Type: PROBLEM

Host: zhdk0024.zhdk.cloud.switch.ch Alias: zhdk0024.zhdk.cloud.switch.ch Address: 2001:620:5ca1:100::1024

Service: L_check_logfiles
State: WARNING
Notificationtype: PROBLEM

Recipients:

Command: check_mk-mrpe

Output: WARN - WARNING - (2 warnings in check_logfiles.protocol-2015-06-15-13-34-26) - File=/var/log/ceph/ceph-osd.119.log
Message=2015-06-15 13:34:15.900352 7fd45b7fe700 0 -- [2001:620:5ca1:100::1024]:6835/185927 submit_message osd_op_reply(923361 rbd_data.bd32471a66d894.000000000000001e2 [stat,set-alloc-hint object_size 8388608 write_size 8388608,write 15360004096] v4476210069454 uv10069454 ondisk = 0) v6 remote, [2001:620:5ca1:100::1009]:0/1089960, failed lossy con, dropping message 0x5810d00 ...

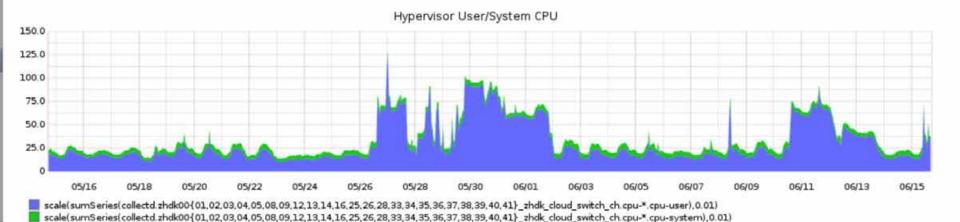
Perfdata: osd_logs83_lines=0;;;; osd_logs83_warnings=0;;;; osd_logs83_criticals=0;;;; osd_logs83_unknowns=0;;;; osd_logs41_lines=1;;;; osd_logs41_warnings=0;;;; osd_logs41_criticals=0;;;; osd_logs41_unknowns=0;;;; osd_logs19_lines=2;;;; osd_logs19_warnings=0;;;; osd_logs19_criticals=0;;;; osd_logs19_unknowns=0;;;; osd_logs70_warnings=0;;;; osd_logs70_criticals=0;;;; osd_logs70_unknowns=0;;;; osd_logs75_lines=0;;;; osd_logs75_warnings=0;;;; osd_logs75_criticals=0;;;; osd_logs75_unknowns=0;;;; osd_logs38_lines=1;;;; osd_logs38_warnings=0;;;; osd_logs38_unknowns=0;;;; osd_logs101_lines=0;;;; osd_logs101_warnings=0;;;; osd_logs101_unknowns=0;;;; osd_logs119_lines=2;;;; osd_logs119_warnings=2;;;; osd_logs119_criticals=0;;;; osd_logs119_unknowns=0;;;; syslog_warnings=0;;;; syslog_criticals=0;;;; syslog_unknowns=0;;;; kern.log_warnings=0;;;; kern.log_unknowns=0;;;; kern.log_unknowns=0;;;; [sudo]

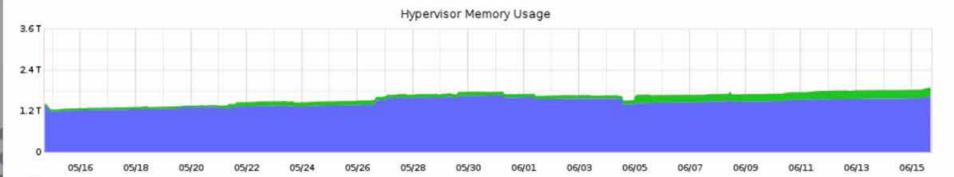


Usage

SWITCHengines Load

ZH Region

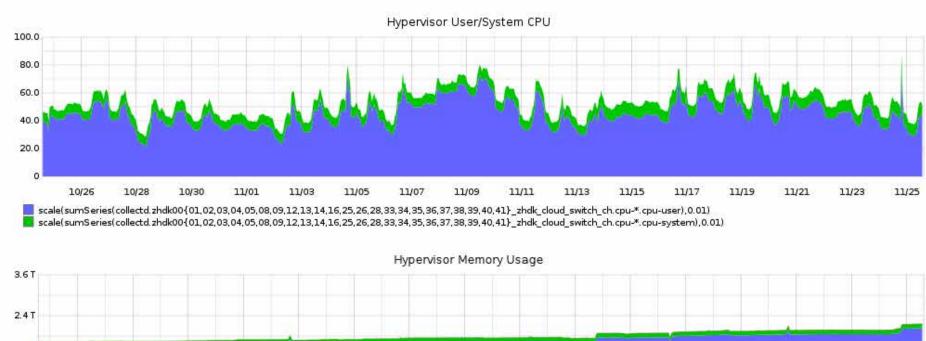


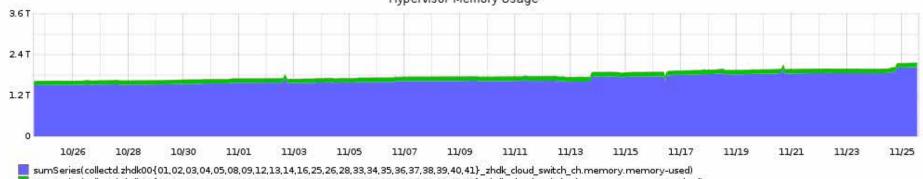


sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory-memory-used)
sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory-memory-cached)
sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory-memory-buffered)

Usage (5 months later)

ZH Region

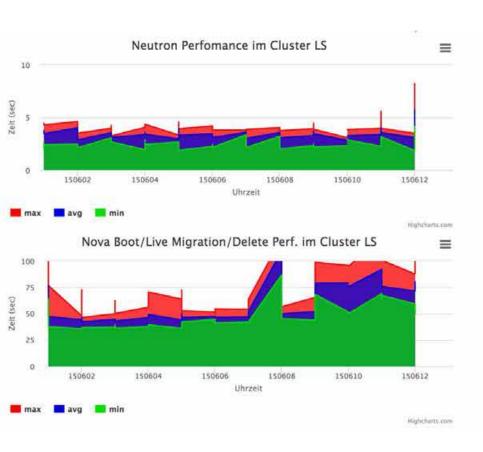




sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory.memory-used)
sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory.memory-cached)
sumSeries(collectd.zhdk00{01,02,03,04,05,08,09,12,13,14,16,25,26,28,33,34,35,36,37,38,39,40,41}_zhdk_cloud_switch_ch.memory.memory-buffered)



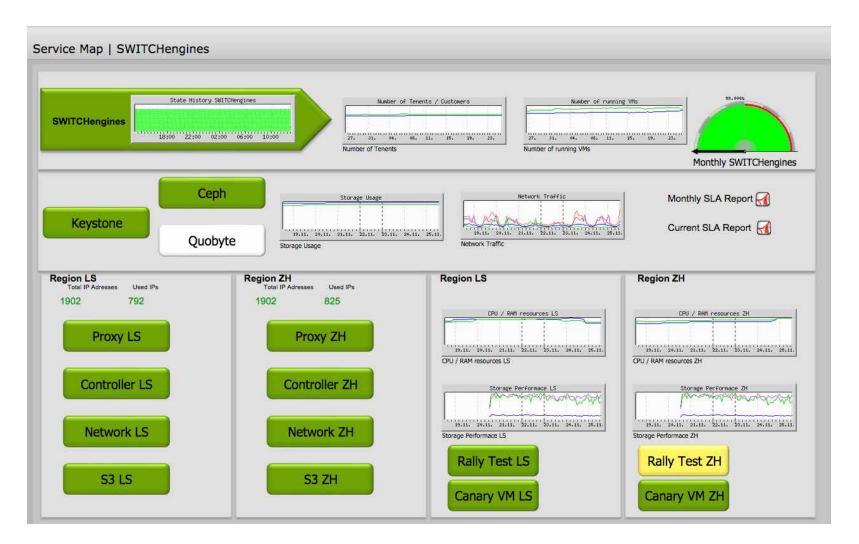
Performance







Monitoring





Reporting

M Dashboard → Service → Virtuelle Maschinen → smashbox (8bb2841b-7f87-4248-b53f-72ae6f3c5dc7)



Virtuelle Maschinen smashbox (8bb2841b-7f87-4248-b53f-72ae6f3c5dc7)

Allgemeine Informationen

Mandant: switch.ch ~

Titel smashbox

Server ID 8bb2841b-7f87-4248-b53f-72ae6f3c5dc7

Mandant switch.ch

Image --

Flavor c1.medium

Region LS

Projekt SWITCHdrive7Staging

Benutzer jens-christian.fischer@switch.ch
Open stack Freitag, 08. Mai 2015, 11:36 Uhr

created at

Open stack Donnerstag, 14. Mai 2015, 17:50 Uhr

updated at

Erstellt am Freitag, 29. Mai 2015, 14:24 Uhr
Aktualisiert am Freitag, 29. Mai 2015, 14:24 Uhr

Trackings

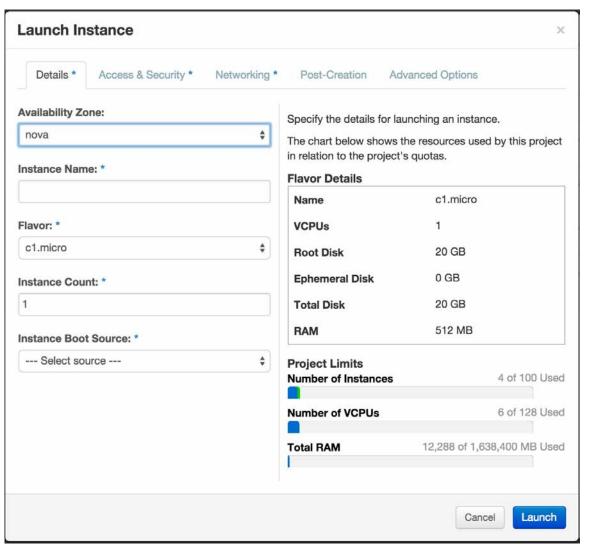
	CPU Hours	RAM Hours	DISC Hours
Aktuelle Woche	26	26 GB	260 GB
Letzte Woche	362	362 GB	3.54 TB
Letzter Monat	554	554 GB	5.41 TB
Total	554	554 GB	5.41 TB

« Zurück zur Übersicht

☑ Virtuelle Maschine bearbeiten

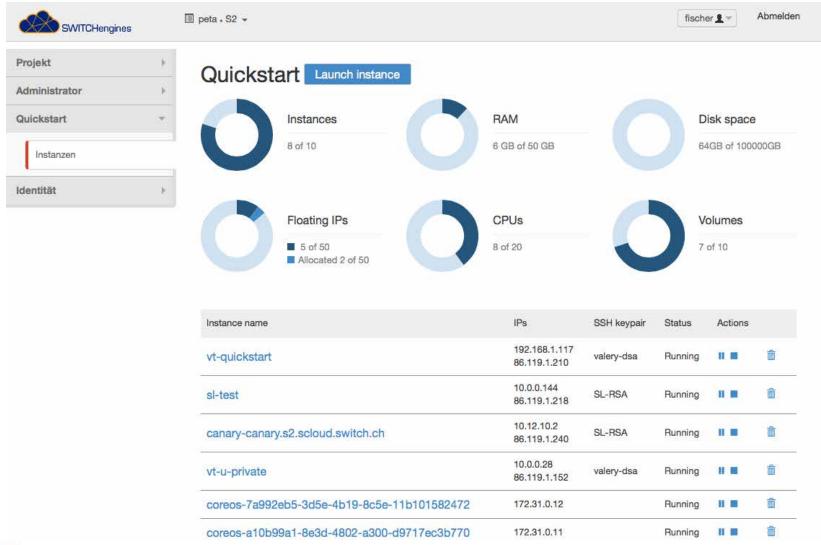


User Interface



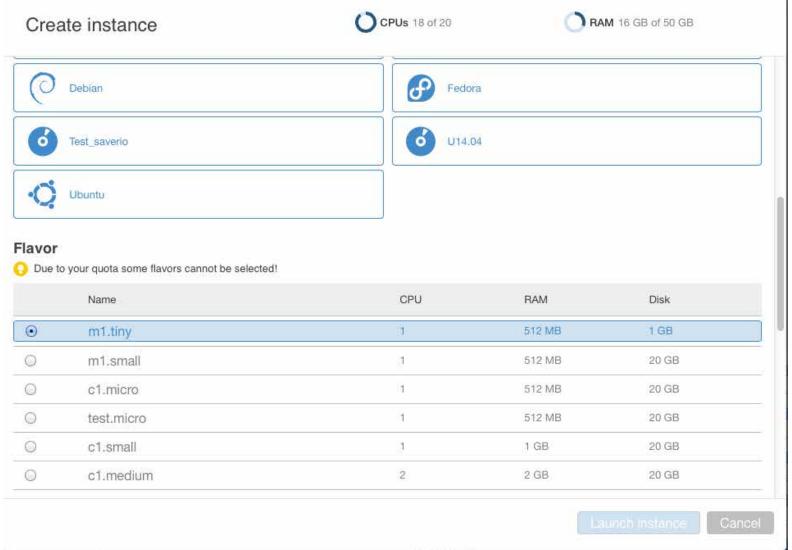


New UI





New UI





OpenStack ++

- There is more to cloud than just cloud
- You need the tools
- You need the team

And when you start to actually run the cloud, things get fun



When you build it, they will come

- Network simulations
- Digital Humanities
- Aerial Photography of Lake shores (Leman / Baikal)
- CoreOS / Docker Container orchestration
- Classroom VMs
- ATLAS computation nodes
- Lotus Domino Servers
- Web servers from University IT departments
- TOR exit nodes
- . . .



Joys of running a cloud

- User chooses "Public" network, her VM doesn't launch
- Your network node takes down all VMs network connections
- A faulty disk causes major performance problems in a distributed, no SPOF storage system
- Your Performance test framework doesn't delete default security rules => IPTables with 70'000 entries
- Your keystone service catalog entries get duplicated, all API access breaks because Keystone tokens are hashed differently

• . . .



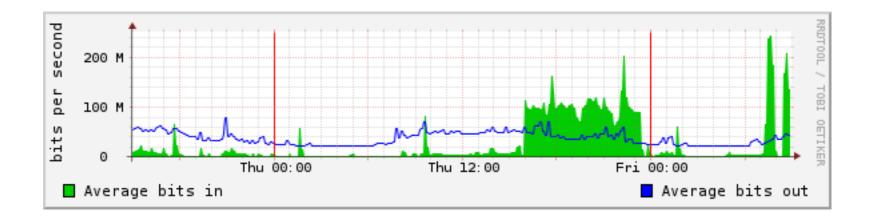
Joys of running a cloud

- Deleting a Cinder volume takes down your whole Storage API services (bug in the Cinder/Ceph integration)
- Users enable password login to their VM (because: Easier)
- Your organisation changes the way the Firewall rules are distributed to the routers
- You need to manage access for 650 users and 50 groups/tenants
- Your users exhaust the number of floating (public) IP addresses you have assigned to the Cloud network

• . . .



Watch the network traffic





Part of a DDOS attack

Users VM was hacked

• (see above: User enables password login)

